

Mailing Service

MRW meets your large-scale mailing requirements anywhere in the world with a reliable and efficient mailing service.

Merely by completing a simple collection note, you can send leaflets, catalogues, regular publications, publicity campaigns, books, etc.

We adapt our Service to the needs of each Customer and offer a full range of options: Priority, Standard, Postal Package, Registered with proof of delivery and M Sack.

We can programme your advertising campaigns, providing other additional services: labelling, handling and shrink wrapping.



MAILING Service

- Sending of international correspondence (advertising, forms, books, magazines, mail advertising, etc.)
- World distribution
- Home collection
- Air transport to the countries of destination
- Delivery through the national postal systems in each country
- Minimum invoice 1 kg
- Two forms of Service, depending on the priority of distribution times: priority and standard
- Database treatment
- Envelope/packet classification
- Mailing handling
- Cheap prices
- Free returns
- Distribution time
- How to do your mailing?

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DISTRIBUTION TIMES

Type of service	Destination	Distribution time
PRIORITY SERVICE	European Community	From 3 to 5 working days
	Rest of the world	From 5 to 9 working days
STANDARD SERVICE	European Community	From 4 to 9 working days
	Rest of the world	From 8 to 14 working days

HOW TO DO YOUR MAILING?

Contact your nearest MRW office, where you will be asked for the necessary data (no. units, weight per unit, etc.), to be able to provide you with a mailing quote, and give you the best mailing service at the cheapest price possible.

Which is my office?

- Enter the 'Our offices' section in our web, and find your nearest office by entering your post code.
- You can also contact the Customer Attention Department of the International Division on 902 300 403 and contact the corresponding office.

MRW gives you the simplest, fastest, most effective way to carry out your massive sending of direct advertising, forms or mail advertising anywhere in the world, under strict supervision and monitoring from our Mail-House in Spain.

CONDITIONS OF THE MAILING SERVICE

El 31 de diciembre de 2011 el mercado postal en España quedó liberalizado, tras un largo proceso que en España se inició con la Ley 24/1998 de 13 de julio, del Servicio Postal Universal y de Liberalización de los Servicios Postales.

La apertura del mercado a empresas privadas tiene por objeto aumentar la competencia, con la confianza de que ésta repercuta en mejoras de servicios, calidad y precios al consumidor.

Liberalización total de productos

- Cartas y tarjetas postales que contengan comunicaciones escritas en cualquier tipo de soporte, de hasta 2 kilos de peso
- Paquetes postales de hasta 20 kg
- Publicidad directa
- Catálogos
- Libros
- Publicaciones periódicas

CLAUSES

FIRST.- OBJECT.

This contract regulates the commercial relationship between MRW and THE ISSUER derived from the provision of postal services of direct advertising, catalogues, books and/or periodical publications, which the former promises to make for the latter by its own means and/or through the collaboration of others, setting the terms and conditions that will hold between the parties.

SECOND.- POSTAL DISPATCHES OF DIRECT ADVERTISING, CATALOGUES, BOOKS AND PERIODICAL PUBLICATIONS.

For the effects hereof, a postal dispatch of direct advertising, catalogues, books and periodical publications will be all dispatches meeting the characteristics of article 13 of Royal Decree 1829/1999 of 3rd December, regulating the provision of postal services, developing what is established in Law 24/1998 of 13th July, concerning the Universal Postal Service and the Liberalisation of the Postal Services.

THIRD.- CONDITIONS OF THE SERVICE.

The reissue of consignments is not carried out as a certified postal consignment (unless expressly contracted), so in case of complaint by the SENDER, MRW shall only have the obligation of proving the consignment delivery at the first access point of the corresponding public postal network. For this purpose, a certificate supporting the consignments' admission at the specific access point shall be enough. This has to be determined by the MRW supplier performing the deposit at that point or by the company or entity in charge of managing the corresponding public postal network. Therefore, MRW or any of its subsidiaries, agents or other collaborators shall never be demanded the proof of delivery to the recipient.

FOURTH.- LIMITS OF RESPONSIBILITY.

Without prejudice to the provisions of the above third clause, the following will be observed:

1.1 If by any means or circumstance, it were to be proven that the postal dispatches subject hereto had suffered any damage that would render them useless for the intended purposes of advertising, promotion or reading or that they should have suffered total or partial loss for reasons of MRW, its subsidiaries, agents or other collaborators due to the blame or negligence of any of them, their responsibility will be limited exclusively to reimbursing the price agreed for the dispatch, if the damage or loss were total, or the proportional part of the referred price if the damage or loss were partial.

1.2 MRW will not be responsible for any consequential damages or harm, this being understood as damage arising indirectly or loss of profits that THE ISSUER, the receiver or another party might suffer. The concept of consequential damage or harm will, for information only and not limiting in any way, include loss of income, image, profits, interests, customers, contracts, business opportunities and markets.

1.3 MRW will not be liable either for any damage or loss resulting from cases of force majeure, chance or inherent fault in the dispatch.

1.4 MRW will apply all due diligence to perform the dispatch as quickly as possible, bearing in mind the circumstances of each case, although it can not guarantee delivery times.

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FIFTH.- APPLICABLE LAW AND JURISDICTION.

5.1 This contract will be governed by Spanish law.

5.2 To deal with any controversy that might arise concerning this contract, the parties are subject to the Courts and Tribunals of the place at the header of the rear of this document, expressly waiving any other law that might correspond to them.